

Are you facing a disconnection on your gas or electric bills or have less than a 10 day supply of bulk fuel?

Are you worried about how you'll continue to heat your home this winter?

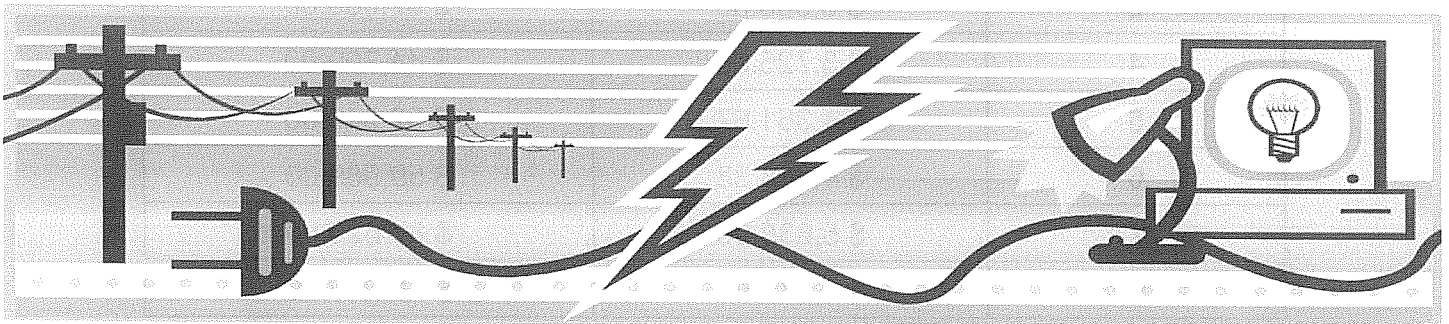
If you answered yes to any of these questions, you may qualify for the Home Energy Assistance Program Winter Crisis Program (HEAP WCP).

The WCP program can provide a one-time payment per heating season (Nov. 1 through March 31) for gas or electric utilities, or toward the delivery of wood, propane, fuel oil or kerosene to households when: a customer's gas or electric service has been disconnected; a customer has received a final disconnect notice; or the customer has less than a 10 day supply of bulk fuel. All applicants must meet program guidelines, including income limits (*see reverse for guidelines*).

**For more information, please contact:
Lifeline, Inc. Energy Assistance Office
54 S. State St. Suite 303
Painesville, OH 44077
Office Phone: 440-350-9160
Appointment Hotline: 1-866-223-1471**

The Lifeline, Inc. Energy Assistance Office is open Monday-Friday from 8:30 a.m. to 4:30 p.m. Appointments can be scheduled by calling our automated appointment hotline at 1-866-223-1471. Walk-in appointments are available on a first-come, first served basis on Monday, Wednesday and Friday mornings.

Please see the reverse side for required documentation and income guidelines.



2011-2012 Winter Crisis Program

**If you are eligible, you may walk in on
Monday, Wednesday or Friday at 8:30 a.m.**

**The walk-in appointments are first-come, first-served.
We will accept clients until all the slots are filled for the day.**

**Once you have an appointment, you MUST have ALL of the following
information with you or you will not be seen:**

- Photo ID (driver's license)
- Social security cards for EVERY MEMBER OF THE HOUSEHOLD
- Proof of income for the past 3 months (90 days)
 - ALL pay stubs for the past 3 months
 - CURRENT STATEMENT of child support, unemployment, social security, pension, ADC/OWF
 - Quarterly tax estimate if self employed
- Current gas and electric bills (all pages). If utility is off, you MUST have:
 - PENDING ACCOUNT # from utility Company
 - Painesville City Utility customers MUST have an authorization release on file at the Painesville City Utilities Office
- IF RENTING: Landlord information: Name, address, phone number and monthly amount of rent.

WCP Income Guidelines

Family Size	200% Monthly	200% Annual
1	\$ 1,815.00	\$ 21,780.00
2	\$ 2,451.67	\$ 29,420.00
3	\$ 3,088.33	\$ 37,060.00
4	\$ 3,725.00	\$ 44,700.00
5	\$ 4,361.67	\$ 52,340.00
6	\$ 4,998.33	\$ 59,980.00
7	\$ 5,635.00	\$ 67,620.00
8	\$ 6,271.67	\$ 75,260.00