Lifeline Concludes Tax Season, Prepares nearly $300,000 in Returns for Lake County Residents
May 21, 2018

PAINESVILLE, Ohio— Lifeline, Inc. has concluded its 2018 tax season with its best results ever, according to the agency’s administration.

Final statistics for the VITA Program for the 2018 tax season show that 235 residents had their taxes prepared at a Lifeline VITA tax clinic and that 45 of them received the Earned Income Tax Credit (EITC), compared to 171 residents in 2017. Total returns generated at Lifeline’s VITA clinics were $297,516, over $100,000 more than the 2017 tax season.

“We’re really excited about the number of people that we served with free tax preparation services this season—it was our highest numbers ever for our program. We’re also really pleased to bring that kind of revenue back into the Lake County community,” Dotson said. “We have to thank our partners at the United Way of Lake County. They stepped up to provide additional funding for our VITA Program so that we could really take it to the next level and assist additional residents.”

The EITC is a federal income tax credit for low to moderate income working families and individuals. Congress originally approved it in 1975. Eligibility factors include how much you earned in 2017 and how many children you have. Even single adults and couples without children can qualify for the credit, although families with children receive larger credits.

Lifeline Program Coordinator, Heather DeMetro agreed that the program was a huge success this year.

“This year’s tax season was a huge success! We had more volunteers than we have ever had and helped more families in Lake County get their full refund than any year prior. We couldn’t have done it without all the volunteers and their hard work,” said DeMetro.

Dotson says that it’s also the partnerships and collaborative efforts amongst providers in Lake County that have really boosted the results of the program.

“This year we were able to expand on our partnership with the Perry Senior Center to more easily serve those in eastern Lake County, and launched a new partnership with the McKinley Outreach Center in Willoughby to be more accessible to those in western Lake County, both of which were very helpful,” said Dotson. “We also have a long-standing collaboration with Lake Erie College’s accounting and law professors, Julie Ziemak and Joanne Gurley, who provide valuable guidance and training to our volunteers—we couldn’t do this without their contribution.”

Lifeline, Inc. uses volunteers trained and certified by the IRS through its Volunteer Income Tax Assistance (VITA) program. VITA volunteers provide free income tax assistance to low-income, elderly and disabled people. Throughout the 2018 tax season, volunteers donated 486 hours to Lifeline’s VITA Program.
Volunteers for the 2018 tax season included Charlene Fortney, John Decker, Matt Fekete, Paula Richards, Sabra Rodriguez, Sue Kunsman, Jerome Hinkel, Elaine Waytes, Bev Vitaz, Cher Kelley, Patricia Kelley, Rita McMahon and Frank Vaccariello.

Lifeline, Inc. has hosted VITA Tax clinics since 2010 and in that time, has prepared tax filings for 1,193 residents. Over these nine years, volunteers have given 2,911 hours and $1,467,427 in returns has been generated for Lake County residents.

“This year was also significant for our VITA Program because it was the year we surpassed 1,000 residents served and we’re closing in on $1.5 million,” said Dotson. “For a program that is completely volunteer-driven, that is an amazing amount of money brought back into our community.”

Lifeline, Inc. will host VITA tax clinics beginning again in January 2019. While specific clinic details will not be available until December 2018, Lifeline is already looking for volunteers who are interested in preparing taxes next season. Anyone interested can contact DeMetro at (440) 354-2148.

Lifeline for the Empowerment and Development of Consumers was founded in 1973 with the mission of helping Lake County residents by providing them assistance and life skills programming that is designed to increase self-sufficiency. In 1980 Lifeline became a participating agency of the United Way of Lake County, UWLC, and in 1987 was designated a community action agency by the Ohio Development Services Agency, ODSA. In 2008, Lifeline was designated as a mental health agency by the Ohio Department of Mental Health and Addiction Services.

Today Lifeline continues with the same mission of helping Lake County’s low-income residents break the cycle of poverty and make the transition from agency-dependency to self-sufficiency. Lifeline’s current programming includes services in the healthcare, housing & energy assistance, information & referral services and consumer education & job training areas. Our motto is ‘helping people, changing lives.’ Lifeline is currently funded by the UWLC and by grants through the ODSA, the Lake County Board of Commissioners, the Lake County ADAMHS Board, Lake County Department of Job & Family Services, the City of Mentor, the Western Reserve Junior Service League and through private donors.