

2018-2019 Winter Crisis Program

**Are you facing a disconnection on your gas or electric bills or have less than a 10 day supply of bulk fuel?
Are you worried about how you'll continue to heat your home this winter?**

If you answered yes to any of these questions, you may qualify for the Home Energy Assistance Program Winter Crisis Program (HEAP WCP).

The WCP program can provide a one-time payment per heating season (November 1 through March 31) for gas or electric utilities, or toward the delivery of wood, propane, fuel oil or kerosene to households when: a customer's gas or electric service has been disconnected; a customer has received a final disconnect notice; or the customer has less than a 10 day supply of bulk fuel.

All applicants must meet program guidelines, including income limits.

For more information, please contact:

Lifeline, Inc. Energy Assistance Office

54 S. State St. Suite 303

Painesville, OH 44077

Office Phone: 440-350-9160

Appointment Hotline: 1-866-223-1471

The Lifeline, Inc. Energy Assistance Office is open Monday-Friday.

Appointments can be scheduled by calling our automated appointment hotline.

Walk-in appointments are available on a first-come, first served basis beginning at 7:30 a.m. on Monday, Wednesday and Friday mornings.

We will accept customers until all slots are filled for the day.

Applicants must have ALL required documentation with them to be seen.

Please contact our office at 440-350-9160 for a complete list of required documentation.

